

24 June 2021

Introduction

KHPT is a not-for-profit charitable entity that spearheads focused initiatives to improve the health and wellbeing of communities in India. In 2003, KHPT was founded with a mission to enhance the health and wellbeing of vulnerable communities and our journey started with the focus on reducing the prevalence of HIV in Karnataka, specifically among most at-risk populations. These interventions were evidence-driven, systematically planned, rigorously implemented, and monitored. We succeeded in scaling impact well beyond Karnataka and KHPT became a learning site for innovative approaches. We work primarily in the fields of Maternal, Neonatal & Child health (MNCH), Tuberculosis (TB), Adolescent Health (AH), and Comprehensive Primary Health Care (CPHC).

KHPT as a sub-recipient of Foundation for Innovative New Diagnostics (FIND) is implementing “Joint Effort for Eliminating TB (JEET)” Project in Karnataka State and invites applications for the following position from committed professionals the project JEET.

KHPT is seeking application for the following position.

LTBI Tele-Callers

Positions: 3

Location: Belgaum, Bagalkot, Bijapur

Qualification, Skills & Competencies

- Graduates in any stream
- Experience in working with frontline workers at block level.
- Excels in using MS office and web-based information systems.
- Ability to make calls for 7 – 8 hours a day
- Excellent interpersonal and communication skills;

Roles and Responsibilities

- Counselling of Patients and their family members on health-related issues through tele calling
- Collect qualitative feedback through Tele-calling patients as per the shared list
- Collect service level feedback from patients
- Follow-up with default patients on diagnostic voucher redemption
- Follow-up with on-treatment patients to track, Health of the patients as well as drug-adherence
- Ensure daily tele-call averages are being met
- Schedule calls for in person counsellors for in-person visit to patients’ home
- Ensure daily call average of in-person counsellors are being met
- Provide feedback on data quality of patients’ detail being received via public as well as private
- Perform other duties as assigned by the Managers

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Reporting

The LTBI Tele-Callers will be reporting to the District Leads of respective district/s

Remuneration

The remuneration for the above positions will be fixed in line with internal policies and market standards which will be fixed based on qualification, relevant experience, budget availability and interview performance.

KHPT provides a safe working environment for all its employees; follows the principle of equal opportunity and encourages women applicants to apply. Also, individuals who are physically challenged with the required skills /knowledge and who are willing to travel are also encouraged to apply.

We will be following a systematic selection process to fill this position based on experience, competency, suitability, aptitude to work with our health programmes and in-depth knowledge of thematic areas we work. Only shortlisted candidates will be invited for an interview.

The above position demands excellent communication, interpersonal and computer skills and also involves travel. Preference will be given to candidates who have work experience in the relevant field and local candidates with required experience and skillsets.

How to apply

Interested candidates are requested to apply using the prescribed **KHPT Application Format** with a covering letter and email it to jobs@khpt.org. Candidates can download the format by clicking on '[Application Format](#)' or visit [our website](#) to download the format.

The application should reach on or before 29 June 2021

Please note that completed applications in the prescribed format will help us in shortlisting effectively.