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## Introduction

KHPT is a not-for-profit charitable entity that spearheads focused initiatives to improve the health and wellbeing of communities in India. In 2003, KHPT was founded with a mission to enhance the health and wellbeing of vulnerable communities and our journey started with the focus on reducing the prevalence of HIV in Karnataka, specifically among most at-risk populations. These interventions were evidence-driven, systematically planned, rigorously implemented, and monitored. We succeeded in scaling impact well beyond Karnataka and KHPT became a learning site for innovative approaches. We work primarily in the fields of Maternal, Neonatal & Child health (MNCH), Tuberculosis (TB), Adolescent Health (AH), and Comprehensive Primary Health Care (CPHC).

KHPT received funding support from Wipro Care to design and implement Urban Comprehensive Primary Health Care model focussing on the poor and underserved with special attention towards maternal and child health in line with the GOI's initiative. The proposed pilot will be undertaken in one of the urban primary health centre, Singasandra, Bangalore urban district.

The main purpose of this position is to do tele counselling to the beneficiaries and link them with CHWs/FLWs.

KHPT is seeking application for the following position.

## Tele Counsellor

**Positions: 1**

**Location: Singasandra, Bangalore, Karnataka**

### Qualification, Skills & Competencies

- Graduate in Social Work/Social Science/ any other relevant degree
- Experience in working with frontline workers at block level.
- Excels in using MS office and web-based information systems.
- Ability to make calls for 7 – 8 hours a day
- Excellent interpersonal and communication skills

### Roles and Responsibilities

- Counselling of beneficiaries and their family members on health-related issues (Maternal and Child Health, HIV, TB, Diabetes, Hypertension, Adolescent health) through tele calling
- Follow-up with on-treatment patients to track, Health of the patients as well as drug-adherence

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- Coordinate with CHWs on following up the beneficiaries through home visits.
- Perform other duties as assigned by the line manager.

### Reporting

The Tele Counsellors will be reporting to the CHW Co-ordinator of the project.

### Remuneration

The remuneration for the above positions will be fixed in line with internal policies and market standards which will be fixed based on qualification, relevant experience, budget availability and interview performance.

**KHPT provides a safe working environment for all its employees; follows the principle of equal opportunity and encourages women applicants to apply. Also, individuals who are physically challenged with the required skills /knowledge and who are willing to travel are also encouraged to apply.**

**We will be following a systematic selection process to fill this position based on experience, competency, suitability, aptitude to work with our health programmes and in-depth knowledge of thematic areas we work. Only shortlisted candidates will be invited for an interview.**

**The above position demands excellent communication, interpersonal and computer skills and also involves travel. Preference will be given to candidates who have work experience in the relevant field and local candidates with required experience and skillsets.**

### How to apply

Interested candidates are requested to apply using the prescribed **KHPT Application Format** with a covering letter and email it to [jobs@khpt.org](mailto:jobs@khpt.org). Candidates can download the format by clicking on '[Application Format](#)' or visit [our website](#) to download the format.

**The application should reach on or before 10<sup>th</sup> Sept, 2021**

Please note that completed applications in the prescribed format will help us in shortlisting effectively.